

Amendments to the Claims:

This listing of the claims will replace all prior versions, and listings, of the claims in the application:

- 1 1. (Currently Amended) A method of managing resources, comprising:
2 connecting to the resources;
3 providing executable modules corresponding to the resources, the modules each
4 implementing a common interface and corresponding to a different one of the resources;
5 making calls to the common interface in each of the executable modules to cause the
6 executable modules to return information about the corresponding resources, wherein the
7 information includes at least one of hardware configuration information associated with the
8 resources and-or customer information; and
9 storing the information about the corresponding resources in a database comprising at
10 least one table containing the at least one of the hardware configuration information associated
11 with the resources and-or the customer information.
- 1 2. (Original) The method of claim 1, wherein the resources comprise data storage resources.
- 1 3. (Original) The method of claim 2, wherein the data storage resources reside in a datacenter
2 controlled by a storage service provider.
- 1 4. (Previously Presented) The method of claim 3, further comprising presenting the
2 information to an administrator of the storage service provider.
- 1 5. (Original) The method of claim 4, wherein the information comprises data storage resource
2 attributes.
- 1 6. (Original) The method claim 5, further comprising enabling the administrator to select, for a
2 given data storage resource, which of the data storage attributes are to be stored in the database.
- 1 7. (Original) The method of claim 1, wherein the executable modules comprise JAVA classes.

- 1 8. (Original) The method of claim 4, further comprising:
2 generating a directory of the executable modules; and
3 placing each of the executable modules in the directory.
- 1 9. (Original) The method of claim 8, wherein the common interface comprises a set of methods.
- 1 10. (Original) The method of claim 9, wherein the methods include a first method that, when
2 called, cause the executable module to identify the class of resources monitored by that
3 executable module, and a second method that, when called, causes the executable module to
4 discover any resources within the identified class that are connected.
- 1 11. (Original) The method of claim 10, wherein the methods further include a third method that,
2 when called, causes the executable module to poll the resources that were discovered by the
3 executable module.
- 1 12. (Original) The method of claim 11, wherein results of the polling are provided in XML
2 format.
- 1 13. (Original) The method of claim 11, wherein the results of the polling are provided in a
2 format other than XML and the executable module performing the polling converts the results of
3 the polling to XML format.
- 1 14. (Original) The method of claim 11, wherein the methods further comprise a fourth method
2 that, when called, causes the executable module to return a list of services and associated
3 parameters.
- 1 15. (Previously Presented) The method of claim 12, wherein the methods further comprise a
2 fifth method that, when called, causes the executable module to execute a requested one of the
3 services on a list of services.
- 1 16. (Previously Presented) The method of claim 15, wherein making calls to the common
2 interface comprises making a call to the fifth method, and wherein making a call to the fifth

3 method comprises specifying values of parameters associated with the requested one of the
4 services received from a customer of the service provider.

1 17. (Original) The method of claim 5, further comprising:
2 adding a new data storage resource to the datacenter;
3 connecting to the new data storage resources;
4 providing a new one of the executables modules to correspond to the new data storage
5 resources;
6 and
7 placing the new one of the executable modules in the directory.

1 18. (Original) The method of claim 17, wherein making calls to the common interface
2 comprises making calls to a common interface in the new one of the executable modules.

1 19. (Currently Amended) A computer program product residing on a computer-readable
2 medium for managing resources, the computer program product comprising instructions causing
3 a computer to:
4 connect to the resources;
5 provide executable modules corresponding to the resources, the modules each
6 implementing a common interface and corresponding to a different one of the resources;
7 make calls to the common interface in each of the executable modules to cause the
8 executable modules to return information about the corresponding resources, the information
9 comprising at least one of hardware configuration information associated with the resources and
10 or customer information; and
11 store the information about the corresponding resources in a database comprising at least
12 one table containing the at least one of the hardware configuration information associated with
13 the resources and or the customer information.

1 20. (Currently Amended) A system for managing resources comprising:
2 a server configured to execute software for managing resources to which the server is
3 connected; and

4 wherein the software includes resource-specific executable modules each corresponding
5 to a different one of the managed resources and a resource-independent device configured to use
6 the executable modules to monitor changes in hardware configuration and attributes information
7 associated with the corresponding managed devices and to store the hardware configuration and
8 attributes information associated with the corresponding managed devices from the executable
9 modules in a database comprising a table containing the hardware configuration and attributes
10 information for the managed devices.

1 21. (Currently Amended) The method of claim 1 wherein the at least one table is selected from
2 a customer-resource association table, or a customer account table, ~~and a configuration table.~~

1 22. (Currently Amended) The computer program product of claim 19 wherein the at least one
2 table is selected from a customer-resource association table, or a customer account table, ~~and a~~
3 ~~configuration table.~~

1 23. (Cancelled)